

Wellbeing and pastoral support

Cardiff West Community High School is a very caring and highly supportive school that values all young people. We believe that happy, healthy and safe students will succeed in school and in life and we work tirelessly to provide the environment and guidance necessary for all students to achieve their very best outcomes.

Child Protection

Each member of staff has a duty of care in safeguarding the students in our school. In addition to this, Cardiff West has a highly skilled and dedicated team of specialists who manage this area on a daily basis.

The Deputy Head (Ethos and Wellbeing) has overall responsibility for safeguarding and is the Lead Child protection officer for the school whilst the Welfare Manager and Progress Leaders manage any challenges and concerns in this area each day.

Pastoral Support

Progress Leaders oversee the wellbeing and learning in the year groups. There is a Progress Leader for Year 7, 8 &9 and 10 &11.

Welfare officers work closely with the progress leaders, providing care, support and guidance to students every day and are the first point of contact for parents.

Attendance officers support young people and their families with challenges connected to coming to school and being on time.

Attendance is the most important factor in determining the success your child will experience in school. Those who do not attend regularly may fall behind in their learning, leading to feelings of frustration and unhappiness. Poor attendance is a serious issue in school, however every case is different and we will always try and support families to improve the situation.

The Counsellor provides therapeutic support to young people who are anxious or experiencing other concerns.

The school also works with a range of professional partners such as Careers Wales, youth mentors, the police and health and social care services to help us provide the best care, support and guidance for all our students.

Form tutors have the responsibility for one class in a year group. They guide and monitor the attendance, punctuality, behaviour and achievement of students in their tutor group.

It is very important that parents and carers support the school in reinforcing the need for positive behaviour for learning. We expect all students to be:

1. Ready (to learn with the correct equipment, in uniform, in the correct frame of mind),
2. Respectful (polite to all, taking care of themselves, others and the environment)
3. Safe

Bullying is a serious concern for students, parents and teachers. It is important that everyone understands what bullying is and what it is not. Bullying is unwanted, aggressive behaviour that involves real or perceived power imbalance. This behaviour is repeated over time. Peer conflict, such as falling out with friends, is no less serious but is not bullying.

Cardiff West Community High School will not tolerate bullying. Students need to report any concerns they may have to their form tutor, welfare officer or a class teacher as soon as possible.

PSE (Personal Social Education) lessons are part of the timetable and help prepare the students to develop a sense of self-esteem and promote self - respect and the respect of others. These lessons also help them to make healthier lifestyle choices and prepare them for the challenges, opportunities and responsibilities of work and adult life.

Working with us

Like you, we want the very best for your children. This means that their happiness, interests, needs, values, friendships and health and safety are very important to us, as well as their academic progress.

From time to time things may be challenging for young people. When this happens, let us know and our dedicated, committed and knowledgeable staff can work with you to help put it right.

Remember that we can best support your child by working effectively together.